

# Baltimore County Government's Providers and Community Partners COVID-19 Resource Guide



**Baltimore County Department of Health**

*A county where people lead healthy, safe, productive lives*

John A. Olszewski, Jr., Baltimore County Executive

Gregory Wm. Branch, M.D., MBA, CPE, FACP, Director, Health and Human Services

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*If you have additional information for this document or you would like to contact us for further details, please contact Mary Clay at [mclay@baltimorecountymd.gov](mailto:mclay@baltimorecountymd.gov).*

To help navigate the stream of information coming from all levels of government and the private sector in response to COVID-19, Baltimore County collects and conveys information and resources that we hope are useful to you as our community partners and fellow residents. As there are new and varying sources of information being pushed out daily, we do not assume to capture all. Rather, we curate and share the resources that appear to be most useful for your networks. Please feel free to contact us with any additional information for inclusion in future guides.





## About The COVID-19 Vaccine

Vaccines are one of the safest and most important public health tools to protect against serious illness and prevent the spread of dangerous diseases, like COVID-19. Specifically, vaccines help our bodies develop immunity to viruses and prevent us from getting sick. Review the Maryland Department of Health's [frequently asked questions](#) about the COVID-19 vaccine.

## It's Easy to Get Your Vaccine

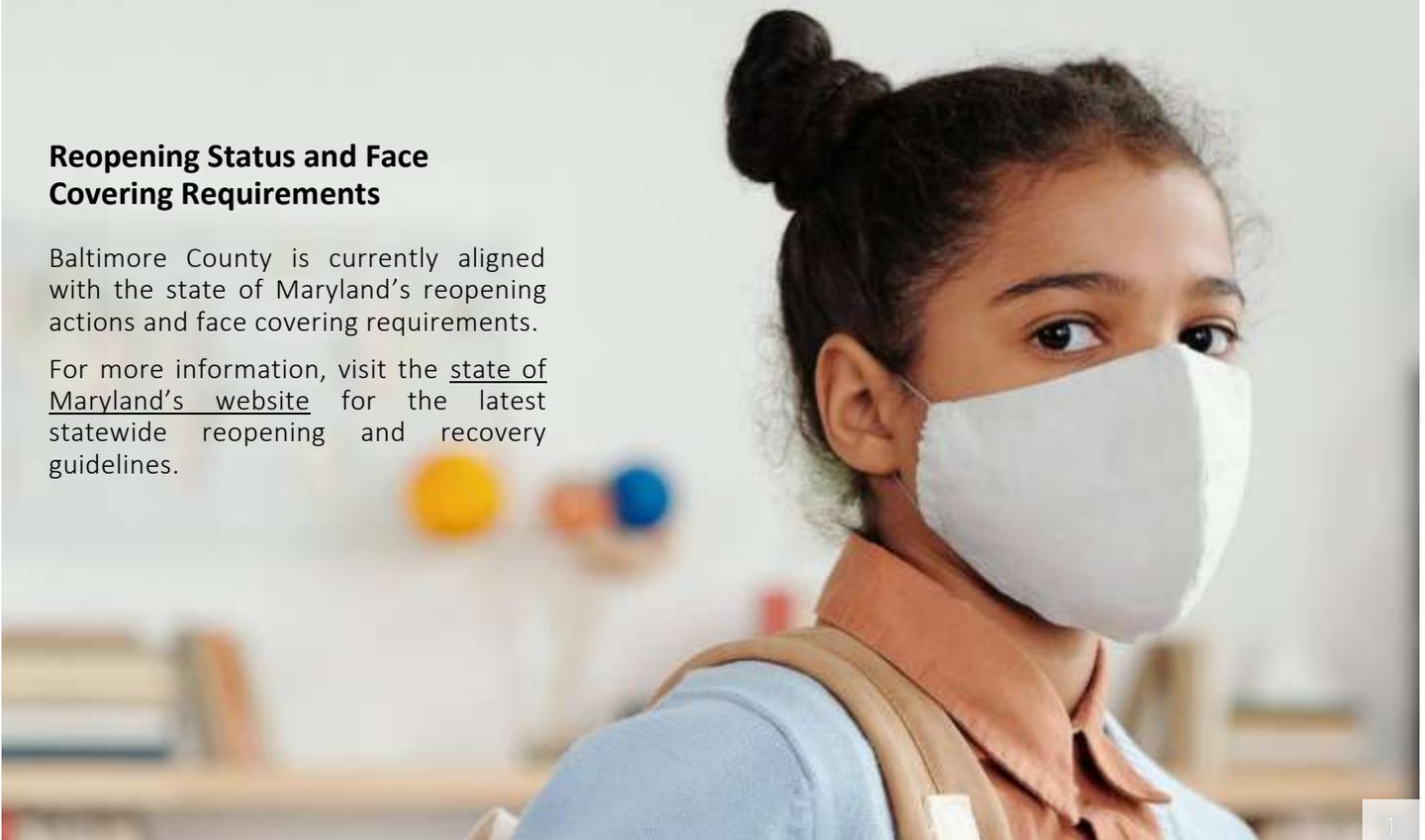
Each week, the Baltimore County Department of Health will post a weekly vaccine schedule at [www.baltimorecountymd.gov/vaccine](http://www.baltimorecountymd.gov/vaccine), with a number of appointment slots. Appointments are preferred at all County locations, but will not be required.

Residents who are medically homebound and unable to travel to a vaccine clinic can email the Department of Health at [COVIDVax@baltimorecountymd.gov](mailto:COVIDVax@baltimorecountymd.gov) or call the County's COVID hotline at 410-887-3816 to schedule a vaccine.

## Reopening Status and Face Covering Requirements

Baltimore County is currently aligned with the state of Maryland's reopening actions and face covering requirements.

For more information, visit the [state of Maryland's website](#) for the latest statewide reopening and recovery guidelines.

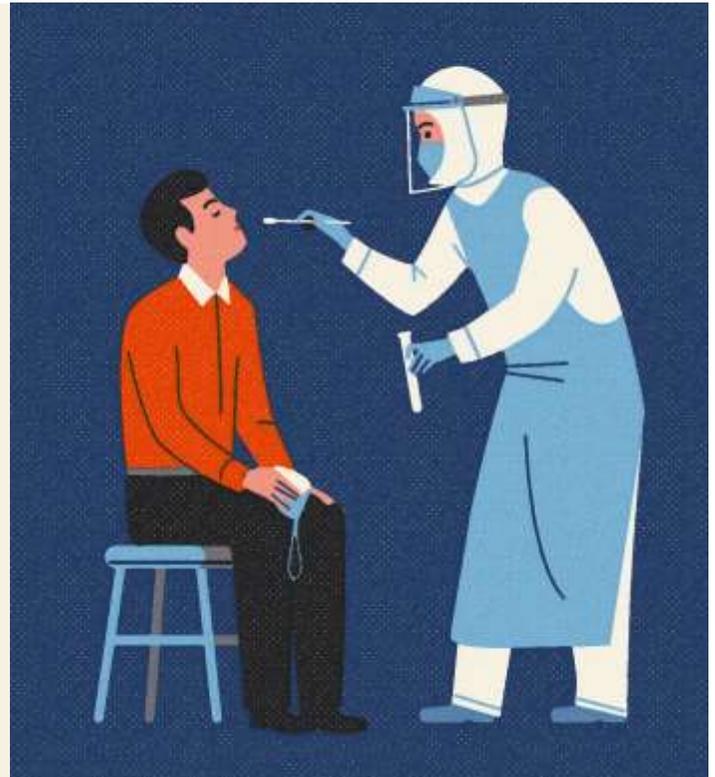


# Free COVID-19 Testing

The Baltimore County Department of Health is operating the following clinics to test patients for COVID-19.

## Schedule an Appointment: [Click Here](#)

These appointments are critical—only schedule one per person. Do not schedule multiple appointments for the same person—this will prevent others from scheduling. The name and birth date that you provide on the form must match the name and birth date on your identification. If you prefer to be called by another name during testing, please inform the testing staff.



LOCATION	APPOINTMENT DAYS AND TIMES
<u>Dundalk Health Center</u> 7700 Dunmanway Dundalk, Maryland 21222	Mondays 9 a.m. to noon <i>Bilingual staff onsite</i>
<u>Lansdowne Health Center</u> 3902 Annapolis Road Lansdowne, Maryland 21227	Mondays 3 to 6 p.m. <i>Bilingual staff onsite</i>
<u>Liberty Family Resource Center</u> 3525 Resource Drive Randallstown, Maryland 21133	Mondays 9 a.m. to noon
<u>Maryland State Fairgrounds</u> 2200 York Road Timonium, Maryland 21093 <i>This location offers drive-through testing and patients without appointments.</i>	Tuesdays and Thursdays 9 a.m. to noon
<u>New Antioch Baptist Church of Randallstown</u> 5609 Old Court Road Windsor Mill, Maryland 21244	Wednesdays and Fridays 9 a.m. to noon

**About Appointments and Wait Times:** The Dundalk, Lansdowne, Randallstown and Windsor Mill locations are accepting patients by appointment only. The Timonium location offers drive-through testing without appointments. The average wait time for patients without appointments is 40 minutes. It is strongly recommended that an appointment is scheduled for testing. Patients with appointments will be served first, patients without appointments may be asked to wait to be tested. For weather-related closings, visit the [Health Department website](#).



# HEALTHCARE RESOURCES

## Mental Health Resources

Baltimore County Bureau of Behavioral Health:

Call 410-88-REACH for information and referral to substance use treatment. Monday through Saturday, 8:30 a.m. - midnight

Baltimore County Bureau of Behavioral Health HELP Line: Call 410-887-3828 to speak to a Social Worker for information and referral to behavioral health services. Days and hours of operation: Monday through Friday, 8:30 a.m. – 4:30 p.m.

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Sheppard Pratt offers access to their virtual and in-person care options through a [secure, online platform](#). The Virtual Crisis Walk-In Clinic is available to any individual living in Maryland.

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[Center for Child and Family Traumatic Stress](#) at Kennedy Krieger Institute provides psychiatry, case management, psychological testing, group therapies, and more to treat parents, children or entire families experiencing stress related to the pandemic and other conditions. Contact the Center for intake and telehealth referrals. Additionally, there are a limited number of in-person visits that are currently being scheduled. Calls are being accepted at 443-923-5980.

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National Alliance on Mental Illness encourages the community to visit <http://namibaltimore.org> for programs and resources. You may contact NAMI at:

410-435-2600 or [info@namibaltimore.org](mailto:info@namibaltimore.org).

## 24-Hour Help Lines

Alzheimer's Association Helpline: 800-272-3900

Baltimore County Crisis Response System: 410-931-2214

Baltimore County Domestic Violence Hotline: 410-828-6390

First Call for Help: 410-685-0525 or 211

Grassroots Crisis Line - suicide intervention hotline: 410-531-6677

Maryland Youth Crisis—suicide and other interventions:  
800-422-0009

REACH Hotline (Substance Use Information): 410-887-3224

Sexual Assault and Domestic Violence Hotline: 410-828-6390

Turnaround, Inc. (Domestic Violence/Human Trafficking):  
443-279-0379

The Family Tree: 800-243-7337

## Domestic Violence Programs

Baltimore County Domestic Violence  
& Sexual Assault Hotline:  
410-828-6390 (24/7 Response)

The DOVE Program:  
LifeBridge Health Domestic Violence Program  
The Program has resources for those who are  
experiencing domestic violence or intimate partner  
abuse. Visit the [website](#) for confidential referral.

410-496-7555 (Monday – Friday, 9:00 a.m. to  
5:00 p.m.)

## Pro Bono Counseling Service

The Pro Bono Counseling WARMLine offers a free  
resource for Marylanders who are experiencing  
increased stress, anxiety, and life transition  
concerns. It's staffed by a licensed professional,  
Liz Stoner, LCSW-C, 10:00 a.m. – 6:00 p.m.,  
Monday - Friday.

Callers can connect to the WARMLine Specialist  
by calling 211 or directly calling 443-608-9182.  
The WARMLine is great for callers who are not  
sure if they want ongoing counseling but want to  
talk to a licensed social worker about stressful  
situations. Callers who speak a language other  
than English will be immediately connected to an  
interpreter with the WARMLine Specialist.

## Substance Use Programs and Treatment Centers

Please use the following resources for assessment  
and treatment to help community members dealing  
with opioid use disorder.

Baltimore County Department of Health Substance  
Use:

[https://www.baltimorecountymd.gov/  
departments/health/healthservices/substanceuse/  
index.html](https://www.baltimorecountymd.gov/departments/health/healthservices/substanceuse/index.html)

Maryland Association for the Treatment of Opioid  
Dependence. There are 7 Opioid Treatment Programs  
in Baltimore County:

<https://matod.org/member-directory>

MedMark has treatment centers in Baltimore County  
at the following locations:

Timonium  
[https://medmark.com/medmark-treatment-  
centers-timonium](https://medmark.com/medmark-treatment-centers-timonium)

Essex  
<https://medmark.com/medmark-treatment-centers-essex>

MedMark website: <https://medmark.com>



# Food Resources

See below for some food resources available in Baltimore County. Additional food resources are included in an attached list of the food pantries. For food access information call 410-887-2594 or email [food@baltimorecountymd.gov](mailto:food@baltimorecountymd.gov). If you are a senior, or need to request food on behalf of a senior, with food access needs, call 410-887-2594 or email [aginginfo@baltimorecountymd.gov](mailto:aginginfo@baltimorecountymd.gov).

## Baltimore County Food Distribution

Baltimore County is offering limited food distribution for families. Food is available a first come, first served basis. Visit:

<https://www.baltimorecountymd.gov/News/foodresources.html> for locations.

*Please refer to the website for the most up-to-date information.*

## Supplemental Nutrition Assistance Program (SNAP)

The Maryland Department of Human Services offers federally-funded [SNAP](#) benefits to individuals and families to eliminate food insecurity. To see if you qualify for monthly benefits to help purchase food, visit:

<https://mydhrbenefits.dhr.state.md.us/dashboardClient/#/home>.

Due to the pandemic, SNAP recipients may order food [online at participating retailers](#).

CCBC also can help residents enroll in the SNAP program. For a screening, call 443-840-4122 or email [SNAPbenefits@ccbcmd.edu](mailto:SNAPbenefits@ccbcmd.edu).

## BCPS Meals Program

Baltimore County Public Schools will provide school meals, at no cost, to all children ages 2-18 by curbside pickup or by bus delivery. Visit [bcps.org](http://bcps.org) for full program information.

## Maryland's Pandemic Electronic Benefit Transfer

The State of Maryland is offering the P-EBT program which provides food benefits to children who temporarily lost access to free or reduced price meals at school due to the outbreak of COVID-19. For program information, visit:

<https://dhs.maryland.gov/p-ebt/>.





## Housing and Utilities Assistance

### **REVISED:** National Eviction Moratorium

The CDC has extended its [moratorium on evictions nationwide](#) until June 30, 2021. This declaration extends protections to renters at risk of eviction for nonpayment of rent due to income loss as a result of the COVID-19 outbreak. The CDC has provided a [Frequently Asked Questions](#) document.

Los Centros para el Control y la Prevención de Enfermedades (CDC) tomaron medidas sin precedentes el 1 de septiembre al emitir una moratoria nacional temporal sobre la mayoría de los desalojos por falta de pago del alquiler para ayudar a prevenir la propagación del coronavirus. Citando la amenaza histórica para la salud pública que representa el coronavirus, los CDC declararon que una moratoria de desalojo ayudaría a garantizar que las personas puedan practicar el distanciamiento social y cumplir con las órdenes de quedarse en casa. La moratoria entra en vigor el 4 de septiembre y durará hasta el 30 de junio, cubriendo a decenas de millones de inquilinos en riesgo de desalojo. He aquí unas “preguntas frecuentes” sobre la moratoria y aquí el formulario de declaración CDC para tenantes con su traducción en español. (Arrendatarios deben someter la versión en inglés.)

### Baltimore County COVID-19 Eviction Prevention Program

The online portal is now available in English and Spanish. Visit

<https://www.baltimorecountymd.gov/departments/socialservices/financialassistance/evictionpreventionprogram.html> to apply.

**Note:** *If you applied previously, do not apply again. Duplicate requests slow the processing of your application.*

### Emergency Assistance Program

Emergency rent assistance for Income Qualified Families: <https://dhs.maryland.gov/weathering-tough-times/emergency-assistance/>

### Preventing Homelessness

Please call 410-887-TIME (8463) for referrals and services to help relocate a residence, obtain funding to keep a home, etc.

### Mortgage Payments & Foreclosure Prevention

The moratorium on all federally-backed mortgages has been extended until June 30, 2021. More information is available at <https://www.fhfa.gov/Media/PublicAffairs/Pages/FHFA-Extends-COVID-19-Forbearance-Period-and-Foreclosure-and-REO-Eviction-Moratoriums.aspx>.



## Housing and Utilities Assistance (cont'd.)

Governor Hogan's Executive Order related to [Evictions, Repossessions and Foreclosures](#) remains in effect.

Per Maryland's Department of Labor, homeowners should be aware that this order does not release the debt obligations or otherwise dismiss a foreclosure case that was already in process. However, the order may provide an opportunity to take advantage of mortgage relief programs to avoid foreclosure. Homeowners should contact their lender or servicer to discuss available options.

If there was already a foreclosure action filed in court or you received a Notice of Intent to Foreclose prior to April 3, 2020, then the foreclosure case may proceed. **New foreclosures are prohibited until July 1, 2021.** For help understanding the options when faced with foreclosure or assistance communicating with the mortgage lender or servicer, call the Maryland HOPE hotline at 1-877-462-7555 for a referral to a nonprofit housing counseling or legal service agency. Information and resources are available at: <https://www.dllr.state.md.us/finance/consumers/frmortgagecovid.shtml>.

### Energy Assistance Programs

The Maryland Office of Home Energy Programs offers the Maryland Energy Assistance Program (MEAP) and the Electric Universal Service Program (EUSP) to provide financial assistance with electric bills.

Eligible customers receive help for a portion of their current electric bills. Customers who receive EUSP are placed on a budget billing plan with their utility company. Arrearage Retirement Assistance helps customers with large, past due electric and gas bills. If eligible, customers may receive forgiveness of up to \$2,000 towards their past due bill. Customers must have a past due bill of \$300 or greater to be considered eligible. Customers may only receive an arrearage grant once every seven years, with certain exceptions. Visit <https://dhs.maryland.gov/office-of-home-energy-programs/> for more information and to apply.

### Take Advantage of Flexible Payment Options and Energy Assistance Funds

[BGE](#) recognizes the financial challenges customers may face due to the pandemic. Visit [BGE.com/billhelp](https://bge.com/billhelp) or call 800-685-0123 immediately to speak with a customer care representative about establishing flexible payment arrangements and options for energy assistance grants.

Customers can apply for energy assistance by calling the [Office of Home Energy Programs](#) at 800-332-6347. BGE customers who have completed the energy assistance process with the State can also apply for further assistance with the [Fuel Fund of Maryland](#).



# JUDICIAL NEWS AND LEGAL ASSISTANCE

## Legal Services

Help is available to understand your rights. Traducción al español en la parte posterior. Organizaciones marcadas con \* ofrecen servicios en español.

### District Court Self-Help Resource Center\*

Advice Only, Walk-in Service Only

1 Rolling Cross Road, 2nd Fl., Catonsville 21228

410-260-1392

<http://mdcourts.gov/legalhelp/districtctselfhelpctr.html>

Monday – Friday, 8:30 a.m. to 8:00 p.m.

### Maryland Legal Aid\*

Advice and Representation for Income Qualified Persons

410-427-1800

[www.mdlab.org](http://www.mdlab.org)

Online Form or Phone Intake Only:

Monday – Thursday, 9:30 a.m. to 4:00 p.m.

### Maryland Volunteer Lawyers Service\*

Advice and Representation for Income Qualified Persons

410-547-6537

<https://mvslaw.org/get-legal-help/>

Online Form or Phone Intake:

Monday – Thursday, 9:00 a.m. to 12:00 p.m.

### Fair Housing Action Center of Maryland\*

Tenant Advocacy Only

<https://www.fairhousingmd.org/>

443-447-7336

Phone Intake: Tuesday and Wednesday, 10:00 a.m. to 2:00 p.m.

### CASA of Maryland\*

Legal Advice Only for Income Qualified Immigrants  
8151 15<sup>th</sup> Avenue, Hyattsville 20783 (Space is limited)

Tuesdays, 7:00 a.m. at CASA's Multicultural Center

<https://wearecasa.org/programs/legal/>

## Mediation

Mediation brings both sides together to try to resolve disputes outside of the courtroom.

District Court of MD, Alternative Dispute Resolution Office

<https://mdcourts.gov/district/adr/home/rentcourt>

Ask courtroom clerk or presiding judge when you go to court.

The Conflict Resolution Center of Maryland\*

443-297-7891

[mediation@crcbaltimorecounty.org](mailto:mediation@crcbaltimorecounty.org)

<http://crcbaltimorecounty.org/>

## Maryland District Court

### General Information for Evictions

Visit the MD District Court [website](#) for housing matters. Tenants may have certain rights including:

- The right to know the amount of rent due and have a judge hear any dispute.
- Landlords must keep a ledger of rent charges and payments.
- If the landlord fails to repair a condition on the property that is a threat to life, health, or safety after reasonable notice, a tenant may ask to pay rent into escrow with the Court until repairs are made to the home. The tenant may also ask the Court to reduce the rent.
- Landlords must have a license to rent a residential property.
- If a tenant had an eviction that was pending or scheduled before the state of emergency, the constable may now carry out that eviction.

Landlords may wish to view the [MD Courts webpage](#), which shares information for housing court cases.

## Housing Discrimination or Unfair Practices

### Office of the Attorney General

#### Consumer Protection Division (Advice Only)\*:

Tips on how landlords and tenants can communicate positively and constructively:

<https://www.marylandattorneygeneral.gov/Pages/CPD/landlords.aspx>

### Baltimore County Human Relations Commission (Discrimination Allegations Only):

<https://www.baltimorecountymd.gov/Agencies/humanrelations/>





## Resources for Consumers

### Financial Navigation & Benefits Enrollment Services

Baltimore County and The CASH Campaign of Maryland offer referrals to programs and support services that can relieve financial concerns. Residents can be referred to CASH Campaign to connect with trained Financial Navigators help access programs and services to manage income disruptions and other financial concerns, such as: Temporary Cash Assistance, SNAP, Healthcare Programs, WIC, Utility Assistance, Eviction Assistance, Foreclosure Prevention, Credit and Financial Counseling and Resources for Non-English Speaking Residents. Call Baltimore County 311 between Monday and Friday, 8:00 a.m. – 4:30 p.m. or use this online form (which translates to Spanish): [Baltimore County Financial Navigators](#).

### Facing Issues With Debt?

The Consumer Protection Committee of the Attorney General's COVID-19 Access to Justice Task Force has developed a [website](#) that provides legal information, not legal advice, for individuals who have been sued for a consumer debt of less than \$5,000 in a Maryland District Court. This site also offers educational resources for all residents who are interested in finding out more about the debt collection process in Maryland. Visit <https://www.debtcollectionmaryland.org/> for more information.

### Consumer Rights Advocacy is Available to You

The Maryland Consumer Rights Coalition (MCRC) is a statewide coalition of individuals and organizations that advances economic rights and financial inclusion through research, education, advocacy, direct service, and community organizing.

MCRC addresses consumer issues through five pillars of work: **education, direct service, organizing, advocacy, and research**. All of their work is based on extensive research reports investigating consumer issues. This information is disseminated to consumers through strategic channels. Their education efforts target financially vulnerable populations, such as older adults and youth. Finally, their research and outreach efforts lay the groundwork for their advocacy work. MCRC promote policies that benefit consumers and regulate predatory financial products. Visit <https://www.marylandconsumers.org/ourwork> for more information about their programs.

# Workers and Business Owners Assistance

## Baltimore County Department of Economic and Workforce Development

The Department of Economic and Workforce Development (DEWD) has compiled multiple resources available at the federal, state and local levels that is specific to your needs. For more information, visit DEWD's COVID-19 Assistance webpage.

For questions, call 410-887-8000 or email: [businesshelp@baltimorecountymd.gov](mailto:businesshelp@baltimorecountymd.gov).

## Two Baltimore County Career Centers Are Open by Appointment

Baltimore County Career Centers at Hunt Valley and Liberty Center are now open by appointment only. Workers can schedule an appointment with a Career Consultant online. Eastpoint Career Center is still operating virtually.

## Job Board

Visit [baltimorecountymd.gov/jobboard](http://baltimorecountymd.gov/jobboard) for a list of job openings in Baltimore County and throughout the region. Includes link to the State of Maryland's Job Board.

## Unemployment Insurance Benefits

The Maryland Department of Labor provides eligibility requirements, application and other information for claimants on their webpage:

<http://dllr.state.md.us/employment/unemployment.shtml>.

The Division of Unemployment Insurance has an inquiry form for claimants at:

<http://www.labor.maryland.gov/UIHelp>.

Claimants may use this form to ask about unemployment benefits. Claimants are asked to submit a description of their issue or inquiry, and will receive a tracking number that will help them keep track of their inquiry. Claimants may also call a Claims Agent to discuss issues with their UI account at 667-207-6520. Visit the DLLR UI webpage for tips and more information.

## Additional Resources for Workers

### *Office of the Maryland Attorney General*

You may find the COVID-19 Consumer FAQ useful. For more information and updates related to consumer matters, visit:

<https://www.marylandattorneygeneral.gov/>.

### *Public Justice Center*

The Center has a comprehensive guide to your rights for accessing paid sick leave, family medical leave, unemployment benefits, changes in employment status and more:

[http://www.publicjustice.org/en/legal\\_help/workers-rights-and-covid-19/](http://www.publicjustice.org/en/legal_help/workers-rights-and-covid-19/).

## Help for Businesses Affected by COVID-19

Owners of businesses located in Baltimore County may find resources to help weather these challenging times. Visit the Baltimore County COVID-19 Business Resources for more information on programs and assistance. Help is still available for qualified businesses.

## Maryland General Assembly Passes the RELIEF Act

Maryland small business owners may be eligible for a Sales and Use Tax Credit through the recently enacted RELIEF Act. The Comptroller of Maryland has shared FAQs for business owners. Click here to view.

Grants and loans are also available to eligible Maryland business owners. View more information on the Comptroller's website.

## COVID-19 Economic Injury Disaster Loan

In response to COVID-19, small business owners, including agricultural businesses, and nonprofit organizations in all U.S. states, Washington D.C., and territories can apply for the COVID-19 Economic Injury Disaster Loan (EIDL).

This loan provides economic relief to small businesses and nonprofit organizations that are currently experiencing a temporary loss of revenue.

Visit <https://www.sba.gov/funding-programs/loans/covid-19-relief-options/covid-19-economic-injury-disaster-loan> for FAQ and more information on how to apply.

## Resources for Spanish Speaking Residents

Where available throughout this Guide, we have included information for Spanish speaking persons.

### Programa de Prevención de Desalojos del Condado de Baltimore-19

Programa de Prevención de Desalojo COVID-19, proporcionando asistencia de alquiler a los residentes del Condado que han perdido ingresos debido a COVID-19 y están en riesgo de perder su vivienda.

#### APLICAR AQUÍ:

[www.BaltimoreCountyMD.gov/  
EvictionPrevention](http://www.BaltimoreCountyMD.gov/EvictionPrevention)

Los solicitantes deben presentar su solicitud a través del portal de solicitudes del condado de Baltimore en el enlace anterior y serán contactados directamente por una de las organizaciones asociadas aprobadas por el condado para completar el procesamiento de la solicitud y la revisión de elegibilidad.

### Bienvenido al registro de vacunación de Maryland

El Departamento de Salud de Maryland recomienda que todos los residentes de Maryland se vacunen contra la gripe y otras enfermedades.

Regístrese aquí para una cita en un departamento de salud local u otro socio comunitario.

Para obtener una copia del registro de vacunación oficial de su familia, [Visite Maryland MyIR](#).

### Baltimore County está ofreciendo ayuda gratuita a través del teléfono

La pandemia COVID-19 ha tenido un impacto grave en las finanzas de la población de Baltimore County, y el programa de Navegantes Financieros de Baltimore County está aquí para ayudar. Trabajando con CASH Campaign of Maryland para brindar guía por teléfono, los Navegantes Financieros pueden ayudarle a manejar asuntos financieros, identificar pasos inmediatos, y darle

referencias para recibir otros servicios sin costo.

Visite <https://finnav.org/baltco> o llame 311 para inscribirse y hablar con el programa de Navegación Financiera de Baltimore County hoy mismo.

### The Esperanza Center of Catholic Charities

The Esperanza Center is a comprehensive immigrant resource center that offers hope and essential services to people who are new to the United States from all over the world. Their dedicated staff and volunteers provide services and referrals, ESL education, healthcare, and low-cost immigration legal services to thousands of immigrants each year.

Clients are being seen by appointment at 430 S. Broadway, Baltimore, 21231. Contact Client Services at 667-600-2900 or [esperanzainfo@cc-md.org](mailto:esperanzainfo@cc-md.org). Visit <https://www.catholiccharities-md.org/services/esperanza-center/> for more information.

¡Esperanza Center está abierto!

Estamos atendiendo por teléfono, llámenos a los números abajo:

Servicios al Cliente: 667-600-2401

Servicios Médicos: 667-600-2942

Servicios Educativos: 667-600-2943

Servicios Legales de Inmigración: 667-600-2941

Línea directa de salud para el Coronavirus: 667-600-2314



## Resources for Spanish Speaking Residents

Where available throughout this Guide, we have included information for Spanish speaking persons.

### Beneficios de Desempleo - La División de Seguro de Desempleo - Ayuda en Español

La División del Seguro de Desempleo proporciona beneficios a las personas que por razones involuntarias están desempleados y las cuales están disponibles, capacitadas para trabajar y activamente buscando trabajo. Haga clic en un sitio web:

<http://dllr.state.md.us/spanish/desempleo.shtml>.

### Federal Eviction Moratorium Issued

A [federal eviction moratorium](#) issued by the Centers for Disease Control (CDC) is in effect until June 30, 2021, extending vital protections to tens of millions of renters at risk of eviction for nonpayment of rent during the global pandemic.

[Formulario] declaración sujeta a sanciones por falso testimonio en relación con la orden de los centros para el control y la prevención de enfermedades para la suspensión temporal de desalojos a fin de prevenir una mayor propagación del COVID-19:

[https://www.cdc.gov/coronavirus/2019-ncov/more/pdf/322024\\_B\\_EvictionDeclare\\_esp\\_508.pdf](https://www.cdc.gov/coronavirus/2019-ncov/more/pdf/322024_B_EvictionDeclare_esp_508.pdf)

### Maryland Department of Human Resources Notice

Le animamos a completar y enviar sus aplicaciones de SNAP, Asistencia en Efectivo y Medicaid, reportar cambios o enviar sus redeterminaciones en el portal de myMDTHINK antes de las 6:00 pm del jueves, 15 de abril de 2021.

Las aplicaciones para Redeterminación de Medicaid que se deben presentar entre el 31 de marzo de 2020 y el 31 de enero de 2021 han sido extendidas hasta el 30 de septiembre de 2021 conforme a la orientación dada por del Departamento de Salud de Maryland.

El Departamento de Servicios Humanos (DHS) reconoce las dificultades que afronta la nación por el impacto del “Coronavirus (COVID-19)” y, en respuesta, ha tomado una serie de medidas para ayudar a que nuestros clientes y todos los miembros de la familia de DHS se mantengan seguros y saludables, y al mismo tiempo, limitar cualquier impacto en nuestra capacidad de servirle. Con esto en mente, le sugerimos usar el sitio web de myMDTHINK (que antes era myDHR) para aplicar por beneficios, presentar cambios y cargar (upload) los documentos necesarios para procesar su caso.

Si usted tiene una cuenta en myDHR, puede usar el mismo número de identificación y la misma contraseña para ingresar en el sitio web de myMDTHINK. Cuando ingrese, debe vincular su caso con su nueva cuenta en myMDTHINK. Presione la función “Link Open Case” (Vincular caso abierto) para ayudarle con este proceso.

Cuando reciba su paquete de redeterminación por correo, ingrese a su cuenta y envíelo en línea inmediatamente usando la nueva función “Redetermination” (Redeterminación). Hay Servicios de Intérpretes disponibles sin costo. Hay ayuda en su idioma en: 1-800-332-6347, (el servicio de retransmisión TTY: 1-800-735-2258 o 7-1-1). Estos servicios son gratuitos.

Si necesita asistencia adicional, por favor llame al Centro de Atención al Cliente al 1-800-332-6347. [https://dhs.maryland.gov/blog/wp-content/uploads/RedetFlyer\\_Oct\\_Recertification\\_SP-1.png](https://dhs.maryland.gov/blog/wp-content/uploads/RedetFlyer_Oct_Recertification_SP-1.png)



# INTERNET ACCESS & PUBLIC Wi-Fi

## One-Hour Public Computer Appointments at Library Branches

Appointments are available Monday through Saturday, from 10 a.m. to 3 p.m. For instructions and to schedule an appointment visit:

<https://www.bcpl.info/services/public-computers-wifi.html>.

## Public Wi-Fi Locations Map

Residents can visit the [BaltCo Go-Online Map](#) to find the closest available free internet service throughout the County. Users can search for locations closest to where they live:

<https://bc-gis.maps.arcgis.com/apps/webappviewer/index.html?id=5b3d0102bf6240d0b161c7103f8e9bee>

## Free Internet Service for Residences

The Emergency Broadband Benefit is a temporary FCC program to help households struggling to afford internet service during the pandemic. As of May 12, 2021, eligible households will be able to enroll in the program to receive a monthly discount off the cost of broadband service from an approved provider. Eligible households can enroll through an approved provider or by visiting [GetEmergencyBroadband.org](#).

To learn more about the program or to become a partner, visit [www.fcc.gov/broadbandbenefit](http://www.fcc.gov/broadbandbenefit).

## Affordable Telephone and Wireless Communications

Lifeline, a FCC program of affordable communications services to for low-income consumers, offers a discount on monthly telephone service, broadband Internet service, or bundled voice-broadband packages purchased from participating wireline or wireless providers. Visit <https://www.fcc.gov/lifeline-consumers> for program information and to apply.



# Resources for Seniors

Visit the [Department of Aging's webpage](#) for current information and resources.

## Reopening Senior Centers

Baltimore County Senior Centers have a [phased reopening plan](#). All members interested in participating in in-person activities must attend an orientation and registration session. Click [here](#) to register for in-person activities.

## Virtual Programs

Baltimore County senior centers are offering online classes for older adults over Zoom. Classes range from preexisting class options, including Tai Chi, Foreign Language, Strength Training and Cooking, to more individual programming, such as group Happy Hours. To find the full list of Senior Center Online Classes, visit [Aging's online classes webpage](#).

## Baltimore County Launches Online Appointment Registry

Baltimore County has a new [online registration system](#) to support County seniors, beginning with ongoing senior food distribution and virtual career center services. Visit the webpage for more information and look for additional services in the coming weeks.

## Maryland Access Point (MAP)

Seniors can call the Maryland Access Point at 410-887-2594. Calls are answered by a team of Certified Information and Assistance Specialists (CIRS), Monday through Friday, between the hours of 8:30 a.m. and 4:30 p.m.

## BCAUSE Program

The Baltimore County Age-Friendly Upgrades for Seniors (BCAUSE) program offers 65+ years homeowners the opportunity for home repairs or safety modifications so they may live safely as they age. BCAUSE offers up to \$4,500 of home repairs or safety modifications. Homeowners at  $\leq 50\%$  of the median income who are interested in the program can call Baltimore County MAP, 410-887-2594, Monday-Friday, 8:30 a.m. - 4:30 p.m. for more information.

## **ADDITIONAL RESOURCES FROM THE NATIONAL COUNCIL ON AGING:**

### Government Information

[Coronavirus.gov](#): Official government website with information about the outbreak.

[Centers for Disease Control and Prevention](#): The latest information on COVID-19 including safety tips and home care advice.

[Medicare.gov](#): The source for your Medicare questions about COVID-19.

# General Community Information

## Website & Social Media Links

Maryland Department of Health:

[www.coronavirus.maryland.gov](http://www.coronavirus.maryland.gov)

Twitter @MDHealthDept

Baltimore County Government:

[www.baltimorecountymd.gov](http://www.baltimorecountymd.gov)

Twitter: @BaltCoGov

Baltimore County Executive Johnny Olszewski

Twitter: @BaltCoExec

Baltimore County Health Department:

[www.baltimorecountymd.gov/agencies/health](http://www.baltimorecountymd.gov/agencies/health)

Baltimore County Office of Emergency

Management Twitter: @BaltoCoEmergency

Baltimore County Public Schools: [www.bcps.org](http://www.bcps.org)

Twitter: @BaltCoPs

Baltimore County Public Library System: <https://bcpl.info/>

## Baltimore County Recreation and Parks

Department staff post a daily schedule of operations. Visit the [website](#) for the schedule of activities.

To assist in keeping staff, volunteers, participants and residents safe and to continue to minimize the spread of the COVID-19 virus, the Department of Recreation and Parks will be following all State Executive Orders related to youth sports activities.

For information regarding weather cancellation policies, please review the [inclement weather policies](#).

## Grab-and-Go Recreation Program

Grab-and-Go Recreation is a **free** program providing various activities such as fitness, sports, arts and nature. Grab your materials and go to the park. Grab your materials and go outside. Grab your materials and go be active!

Check back soon for upcoming Grab-and-Go programs. Show off your work by sending in your pictures and videos of the activities and projects to [grabandgo-rp@baltimorecountymd.gov](mailto:grabandgo-rp@baltimorecountymd.gov) or the [Department's Facebook page](#). If you have special needs or challenges, contact the staff at the above email for assistance. Supplies are limited.

